

Golf Course Guidelines for Reopening



Any order enacted by local, state or federal governments regarding similar guidance and/or safety measures will supersede these suggested guidelines.

Compliance guidelines for golf course operations evolved frequently during the pandemic and we anticipate this will continue as we start the recovery process for the next 30 days. Here is the summary of golf guidelines for South Carolina:

- Recommend members and guests to use online check-in or online payment prior to arriving for their scheduled round.
- ► Require only one person per motorized golf cart with the exception of same household members.
- ► Recommend protective gloves to all staff handling cash or credit cards during all transactions.
- Recommend checking employee temperatures at the beginning of each shift.
- Recommend all tee times are made in advance eliminating walk-in play and the possibility of large groups of golfers arriving at one time.
- Recommend vigorous sanitizing of doorknobs/ handles, handrails, menus, countertops, tables, chairs, vending machines and restroom facilities of all buildings that remain accessible to the public.
- ► Recommend placing signage outside the pro shop and clubhouse entries briefly outlining the social distancing guidelines in place.

- Recommend upon guest check-in at both the bag drop area and with the starter, and throughout the round by course rangers, reminders to our guests of the vital importance of adhering to social distancing practices, including:
 - · Maintaining social distancing of at least 6-feet from other individuals.
 - Washing hands with soap and water for at least 20 seconds as frequently as possible or using hand sanitizer.
 - · Covering coughs or sneezes into the sleeve or elbow and not hands.
 - · Regularly cleaning high-touch surfaces.
- Recommend sanitizing of motorized golf carts prior to each customer use and again at the end of the day.
- Recommend that approved antimicrobial products be used for all sanitation procedures.
- Remove bunker rakes from the golf course, and temporarily require players to play such areas as nonhazards.
- Golfers to personally dispose of any trash they may have in receptacles provided by the golf course, and to not leave trash in golf carts.



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- Recommend that range balls are cleaned by staff thoroughly with soap after every pick-up prior to making available for players.
- Recommend increasing the tee time intervals to spread players out on the course.
- Recommend that courses with GPS use the system to your advantage by constantly messaging the players about social distancing and other specific rules outlined by South Carolina golf courses to keep your guests and members safe during their round.
- Recommend allowing playing guests to walk the course in lieu of using a motorized golf cart, and to use a personal pull cart if they choose to bring one for their walking round.
- Recommend that golfers leave flagsticks at each hole in place.
- Recommend removing "shared" items from golf carts such as sand containers, scorecards, tees, pencils and towels.
- Recommend removing bulk scorecard, pencil and tee holders from starter areas, and only issuing such materials when requested.
- Recommend removing ball washing stations, or placing them outside of usable areas.
- Recommend placing practice range balls in a single layer on the range, so players can access them by simply using a club.
- Recommend spreading out driving range stations to separate players.

RESTRICTED ACTIVITY

- Restrict shotgun starts to guarantee success with social distancing.
- Eliminate self-service stations at each property.
- Restrict golf club bag handling by course personnel.
- Restrict all indoor events.
- Restrict handshakes with other touchless forms of greeting.
- Remove all merchandise items from your counter and place them out of reach of any customers who may be inside.
- ▶ Do not provide rental clubs during this period.
- ► In short-game and putting practice areas, remove shag bags and devices that collect or push balls (such as PVC piping) from the area.

- Place alignment sticks, or stakes on the green as targets, and/or turn the cups upside down and leave in the hole. Remove all flags and institute a "bring your own practice balls policy."
- Remove all water coolers from the course and disable all drinking water stations, and either provide bottled water or advise guests to purchase beverages prior to teeing off.

FOOD AND BEVERAGE

- Close dine-in services at all South Carolina golf courses, as part of the executive orders issued by the governor applying to all restaurants and bars.
- Minimize or remove indoor seating in bar and restaurant as seating should be limited and spread out for those awaiting "to go" orders only.
- Place appropriate signage on carts, around the clubhouse and golf course with the phone number to call in food orders, with an explanation that credit/debit/gift card transactions are required.
- Require all food and beverage purchased at the course clubhouse to be consumed on the golf course, or off-premises. Beverages may not be consumed in or around the clubhouse area, either before play or after completion of play.
- Permit beverage carts on the golf course to sell product as they normally do, but requiring all beverages purchased on the course to be consumed on the course prior to returning to the bag drop area.
- Prohibit the gathering of guests in groups on the clubhouse porch, in the clubhouse, in the bag drop area, parking lot or driving range before or after play or practice.
- Ensure staff are trained on hygiene, sanitation and food handling to learn epidemic prevention and control.

TRAINING AND ENFORCEMENT

- ► All staff members must be adequately trained on all the policies and procedures.
- ► Each business must define a standard operating procedure for non-compliance and provide adequate training to staff on how to de-escalate situations with non-compliant patrons.